

Patient newsletter

Dr Patricia Horry—Retirement

Dr Patricia Horry is retiring from the Practice at the end of June after 33 years as a GP partner. She has always embraced the role of family doctor and has an encyclopaedic knowledge of the majority of families in Clevedon which has allowed her to deliver the personal care that we know our patients value. She has a special interest in gynaecology and family planning which will be hard to replace. Her other interest is teaching and she has overseen the GP training of many Doctors, several who have subsequently joined the practice.



A fitness fanatic Dr Horry is often to be found at the gym when she is not at work and is an excellent advert for a healthy lifestyle. On behalf of everyone at Clevedon Medical Centre we wish her a long, healthy and fulfilling retirement and thank her for all her hard work and devotion to the wellbeing of patients and the practice

New GP Partner

We are delighted to welcome Dr Anne-Marie Streeton, who will be joining the practice as a GP Partner from 1st September 2019

GP Partners

Dr P Horry, Dr L Gray,
Dr C Parfitt, Dr M Hoghton,
Dr S Bunce, Dr K Hathway,

Employed GPs

Dr A Marriott, Dr A. Hill,
Dr S Mitchell, Dr M Wheatley,
Dr J Brown, Dr S Woods, Dr G Herath,
Dr M Ainsworth, Dr A-M Streeton
Dr A Hamilton

Clinical Team

Jenny Ryan	Nurse Practitioner
Catherine Patel	Nurse Practitioner
Marcus Wenner	Physician Associate
Clare Green	Practice Nurse
Sonja Maass	Practice Nurse
Jeanette Tree	TR Nurse
Delyth Darbon	Travel / TR Nurse
Sarah Sturdy	TR Nurse
Mark Singleton	Paramedic

If you are intending to travel abroad for holiday or business and think you may need vaccinations, **please complete the travel form**, available on our website, or from Reception, **a minimum of 6 weeks** before your travel date

Outside Clinic - Hearing Tests

We are pleased to advise patients that NHS funded hearing assessments can now be undertaken at Clevedon Medical Centre.

The Outside Clinic will be working from CMC on Tuesdays and offering an initial screening appointment followed by a further full hearing assessment and fitting of hearing aids if required.

Appointments can be booked with reception in the normal way and you do not need a GP referral to book the initial screening.

The clinic will also provide microsuction wax removal for any patients who are deemed to require this as part of the full hearing assessment.

SHINGLES VACINATIONS

Eligibility for the shingles vaccination up until August 2019 is as follows:-

A) if you reached the age of 70 years between 1st September 2013 and 31 March 2019

B) if you are currently aged 78 or 79 but have not reached the age of 80

If you fall into either of those categories and have not yet had a shingles vaccination please book an appointment in the Treatment Room

Repeat Prescriptions

Please be aware that whilst it will take us 2 working days to process your prescription request it will take the pharmacy a further 2 working days to make up the medication. So please ensure you leave plenty of time for the whole process to be completed

The GP is not the only option !

Clevedon Medical Centre, in line with many other practices, employ a wide range of clinicians to offer the most appropriate care for different ailments and conditions.

Our Minor illness /Acute Care team now see the vast majority of patients presenting with new and acute problems such as chest infections, rashes and childhood infections.

Many of our home visits, particularly those for initial assessment, are undertaken by our Paramedic, whilst medication queries and medication reviews are undertaken by our clinical pharmacists.

This ensures that the GPs can concentrate on the more complex and seriously ill patients.

Please respect our reception staff when they direct you to the most appropriate clinician which may not be the GP

Bonfire of the Faxes

The NHS has finally decided that faxes are neither a safe or efficient means of transmitting clinical data.

At the end of June the practice will be disconnecting the fax and all transmission from third party's, hospitals, laboratories, pharmacies and hospices will need to be by secure email.

Urinary Tract Infections

(UTI)

If you believe you have a UTI and are otherwise feeling well, please bring a urine sample to the Treatment Room, complete the appropriate form and post through the "sample" letter box in the Treatment Room waiting area.

The sample will be tested and you will be contacted by phone later in the day if you need any form of treatment.

Please try and bring the sample in before 11.00am to ensure that it can be tested in good time.

If you are also **unwell**, are under 18 or are male and under 65, then you will need to book an appointment with the minor illness team.

MMR

Public Health England have issued a plea to all parents to ensure that they have their children vaccinated against measles, mumps and rubella.

The recent measles outbreaks were a direct result of a cohort of children who had not been vaccinated as babies and again before starting school, spreading infection across the local population.

If your child has not had the full MMR vaccinations please contact the surgery.

Patient Participation Group

If you are interested in learning more about how the practice works and helping us to continue to develop our services by offering feedback and ideas, then the Patient Participation Group may be for you.

The group meet for approx 1 hour, usually on a Monday, every 6-8 weeks but if you prefer not to attend meetings you can be a virtual member and receive information and offer your feedback on-line.

Health Education Sessions

As part of our ongoing management of chronic diseases such as diabetes and asthma, patients are invited to attend group health education events. These sessions provide help, guidance and information on health and lifestyle options which can significantly improve your own day to day management of your condition. They also provide an opportunity for patients to meet with others who have similar conditions and to swap ideas and to provide mutual support. Sessions are held during the week and at weekends, and reception staff can book you in.

CHEST PAIN

If you have New, sudden onset Chest Pain— Call 999 please do not come into the surgery as we do not have the facilities or equipment that would be available at hospital.

Speaking on behalf of a relative or friend

In line with the legislation relating to patient confidentiality, our staff and GPs are not allowed to talk to any members of a patient's family, without the patient's express written / signed permission.

We are unable to accept letters authorising this arrangement, but we do supply a simple form which the patient can sign, witnessed by a third party. Our staff will be happy to give you the form and they can also act as the witness .

DON'T FORGET YOU CAN REGISTER FOR ON-LINE BOOKING OF APPOINTMENTS AND REPEAT PRESCRIPTIONS